

ALPHABETICAL LISTING OF LONG-TERM CARE PROVIDERS WITH COMPLAINTS (Complaint Log)

From 02/01/2002 To 06/30/2003

Northern Virginia Long Term Care Ombudsman Program
12011 Government Center Pkwy, Suite 708, Fairfax, VA. 22035-1104
Intake line: (703) 324-5861

M = Mediation (All result in undetermined finding)

S = Systemic (facility-wide issues)

Aarondale Retirement and Assisted Living , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>	
Case 1	B-5	Information regarding medical condition, treatment and any changes	Verified	Resolved
	D-11	Reprisal, retaliation	Undetermined	Resolved
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	L-4	Inadequate record-keeping	Verified	Resolved
	L-4	Inadequate record-keeping	Verified	Resolved

Annaburg Manor , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>	
Case 1	J-7	Weight loss due to inadequate nutrition	Partially Verified	Resolved
	L-4	Inadequate record-keeping	Verified	Resolved

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Arden Courts of Annandale , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	C-4 Discharge/eviction - planning, notice, procedure	Not Justified	Not Resolved
	F-5 Medications - administration, organization	Partially Verified	Resolved

Aurora Home , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	B-6 Information regarding rights, benefits, services	Verified	Resolved
	F-0 Knife left unattended on counter	Verified	Resolved
	F-12 Wandering, failure to accommodate/monitor	Verified	Partially Resolved
	F-6 Personal hygiene	Verified	Resolved
	I-1 Activities - choice and appropriateness	Verified	Not Resolved
	K-2 Cleanliness, pests	Verified	Resolved
	K-3 Equipment/building - disrepair, hazard, poor lighting, fire safety	Verified	Resolved

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Ayrhill Adult Home , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	F-5S Medications - administration, organization	Verified	Not Resolved
	J-0S Resident feeding another resident	Verified	Resolved
	J-3S Menu - quantity, quality, variation, choice	Verified	Not Resolved
	K-0 The water in the upstairs bathroom takes a long time to get warm	Not Justified	Resolved
	K-1S Air temperature and quality	Verified	Resolved
	K-7S Odors	Verified	Not Resolved

Belvoir Woods Health Care Center at the Fairfax , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	A-5 Gross neglect	Not Justified	Resolved
	F-3 Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved

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Birmingham Green , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	D-0 Resident right to have refrigerator	Verified	Resolved

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Brighton Gardens of Arlington , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	F-2 Call lights, requests for assistance	Verified	Resolved
Case 2	B-0 Access to Information	Not Justified	Resolved
	B-1 Access to own records	Not Justified	Resolved
	C-4 Discharge/eviction - planning, notice, procedure	Not Justified	Resolved
	D-3 Dignity, respect - staff attitudes	Not Justified	Resolved
	F-2 Call lights, requests for assistance	Not Justified	Resolved
	F-5 Medications - administration, organization	Not Justified	Resolved
	F-5 Medications - administration, organization	Verified	Resolved
	F-6 Personal hygiene	Not Justified	Resolved
	J-6 Therapeutic diet	Not Justified	Resolved
	K-9 Supplies and linens	Not Justified	Resolved
Case 3	F-2 Call lights, requests for assistance	Verified	Resolved
	M-3 Staff training, lack of screening	Verified	Resolved
	M-5 Staff unresponsive, unavailable	Verified	Resolved
Case 4	D-10 Response to complaints	Verified	Resolved

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Case 4	D-3	Dignity, respect - staff attitudes	Verified	Resolved
	L-2	Administrator(s) unresponsive, unavailable	Partially Verified	Resolved

Burke HealthCare Center , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>	
Case 1	B-5	Information regarding medical condition, treatment and any changes	Verified	Resolved
	B-5	Information regarding medical condition, treatment and any changes	Not Justified	Resolved
	F-10	Toileting	Undetermined	Resolved
	F-9	Symptoms unattended, no notice to others of change in condition	Not Justified	Resolved
	J-2	Fluid availability/hydration	Not Justified	Resolved
Case 2	C-3	Bed hold - written notice, refusal to readmit	Not Justified	Resolved
	F-1	Accidents, improper handling	Verified	Partially Resolved
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	L-0	Policies, Procedures, Attitude, Resources	Verified	Not Resolved

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Cherrydale Health and Rehabilitation Center , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	B-0	Lack of communication between staff and r.p.	Partially Verified
	E-3	Personal property lost, stolen, used by others, destroyed	Verified
	F-9	Symptoms unattended, no notice to others of change in condition	Partially Verified
Case 2	F-5	Medications - administration, organization	Not Justified
	F-9	Symptoms unattended, no notice to others of change in condition	Not Justified

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Cobblestones at Fairmont , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified
	F-5	Medications - administration, organization	Not Justified
	J-3	Menu - quantity, quality, variation, choice	Partially Verified
Case 2	E-1S	Billing/charges - notice, approval, questionable, accounting wrong or denied	Not Justified
Case 3	F-5	Medications - administration, organization	Verified

Comfort Keepers , Home Health Agency

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	E-1	Billing/charges - notice, approval, questionable, accounting wrong or denied	Not Justified
	L-4	Inadequate record-keeping	Verified

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Dawes House , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	D-3S Dignity, respect - staff attitudes	Verified	Resolved
	F-5S Medications - administration, organization	Verified	Resolved

Fairfax Nursing Center, Inc. , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	A-5 Gross neglect	Verified	Resolved

Gardens at Fair Oaks , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	F-2 Call lights, requests for assistance	Verified	Resolved

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Heatherwood Retirement Community , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1-M	I-0 Other - Activities and Social Services	Undetermined	Resolved

Hermitage in Northern Virginia , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	P-0 Other - System/Others	Verified	Resolved

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Hermitage in Northern Virginia , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>	
Case 1	B-1	Access to own records	Verified	Resolved
	B-5	Information regarding medical condition, treatment and any changes	Verified	Resolved
	D-10	Response to complaints	Partially Verified	Resolved
	D-3	Dignity, respect - staff attitudes	Verified	Resolved
	F-10	Toileting	Partially Verified	Resolved
	F-2	Call lights, requests for assistance	Undetermined	Resolved
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Undetermined	Resolved
	F-5	Medications - administration, organization	Undetermined	Resolved
	F-9	Symptoms unattended, no notice to others of change in condition	Undetermined	Resolved
	J-1	Assistance in eating or assistive devices	Partially Verified	Resolved
	J-2	Fluid availability/hydration	Partially Verified	Resolved
	J-3	Menu - quantity, quality, variation, choice	Verified	Resolved
	J-6	Therapeutic diet	Verified	Resolved
	L-2	Administrator(s) unresponsive, unavailable	Not Justified	Resolved
	M-3	Staff training, lack of screening	Verified	Resolved
	M-5	Staff unresponsive, unavailable	Verified	Resolved
	M-6	Supervision	Verified	Resolved

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INOVA - Cameron Glen Care Center at Fairfax , Nursing Facility

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Case 1	D-10 Response to complaints	Verified	Resolved
	D-3 Dignity, respect - staff attitudes	Verified	Resolved
	D-4 Exercise choice and/or civil rights (include right to smoke)	Not Justified	Resolved
	F-3 Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	F-6 Personal hygiene	Undetermined	Resolved
	F-8 Pressure sores	Undetermined	Resolved
	G-5 Range of motion/ambulation	Undetermined	Resolved
	L-4 Inadequate record-keeping	Verified	Resolved
	M-2 Shortage of staff	Not Justified	Resolved
Case 2	M-3 Staff training, lack of screening	Not Justified	Resolved
	E-1 Billing/charges - notice, approval, questionable, accounting wrong or denied	Verified	Not Resolved
Case 3	D-10 Response to complaints	Undetermined	Withdrawn

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INOVA Commonwealth Care Center , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>	
Case 1	A-0	Facility using resident's cognitive illness to their advantage	Verified	Resolved
	B-5	Information regarding medical condition, treatment and any changes	Verified	Resolved
	C-4	Discharge/eviction - planning, notice, procedure	Verified	Not Resolved
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	F-6	Personal hygiene	Verified	Resolved
	F-7	Physician services	Verified	Resolved
	J-0	Resident receiving too much caffeine & sugar	Verified	Resolved
	L-0	Staff informing resident rather than guardian	Verified	Resolved
	P-0	Ombudsman not listed in Medicaid appeal hearing	Verified	Resolved
Case 2	A-1	Abuse, physical (including corporal punishment)	Not Justified	Resolved
	F-1	Accidents, improper handling	Verified	Resolved
Case 3	A-5	Gross neglect	Verified	Resolved
	J-2	Fluid availability/hydration	Undetermined	Resolved
	M-5	Staff unresponsive, unavailable	Verified	Resolved

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Case 4	A-5	Gross neglect	Verified	Resolved
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	K-3	Equipment/building - disrepair, hazard, poor lighting, fire safety	Verified	Resolved
	L-4	Inadequate record-keeping	Verified	Resolved
	L-4	Inadequate record-keeping	Verified	Resolved

Integrated Health Care Incorporated , Home Health Agency

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	L-2	Administrator(s) unresponsive, unavailable	Resolved
	M-2	Shortage of staff	Resolved

Integrated Health Services of Northern Virginia , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Resolved
	F-9	Symptoms unattended, no notice to others of change in condition	Resolved

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Loudoun Nursing and Rehabilitation Center , Nursing Facility

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Case 1	F-2 Call lights, requests for assistance	Verified	Resolved

ManorCare Health Services - Alexandria , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1-M	I-3 Roommate conflict	Undetermined	Resolved
Case 2	A-5 Gross neglect	Verified	Resolved
	C-4 Discharge/eviction - planning, notice, procedure	Partially Verified	Resolved
	F-12 Wandering, failure to accommodate/monitor	Verified	Partially Resolved

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ManorCare Health Services - Arlington , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	A-5 Gross neglect	Not Justified	Resolved
	F-1 Accidents, improper handling	Verified	Resolved
	F-8 Pressure sores	Verified	Not Resolved
Case 2	C-1 Admission contract and/or procedure	Verified	Resolved
	C-1 Admission contract and/or procedure	Undetermined	Resolved
	F-3 Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	F-5 Medications - administration, organization	Not Justified	Resolved
	K-2 Cleanliness, pests	Verified	Resolved
	K-3 Equipment/building - disrepair, hazard, poor lighting, fire safety	Verified	Resolved
	L-4 Inadequate record-keeping	Verified	Resolved
	L-4 Inadequate record-keeping	Verified	Resolved

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ManorCare Health Services - Fair Oaks , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	J-2 Fluid availability/hydration	Not Justified	Resolved
	M-3 Staff training, lack of screening	Undetermined	Resolved
	M-5 Staff unresponsive, unavailable	Not Justified	Resolved
Case 2	F-5 Medications - administration, organization	Verified	Resolved
	F-6 Personal hygiene	Verified	Resolved
	K-1 Air temperature and quality	Verified	Resolved
	K-7 Odors	Verified	Resolved
Case 3-M	D-10 Response to complaints	Undetermined	Resolved
	E-3 Personal property lost, stolen, used by others, destroyed	Undetermined	Resolved
	G-1 Assistive devices or equipment	Undetermined	Resolved
	I-4 Social services - availability/appropriateness	Undetermined	Resolved
	L-2 Administrator(s) unresponsive, unavailable	Undetermined	Resolved
Case 4	A-5 Gross neglect	Verified	Resolved
	L-0 Failure to report elopement to Adult Protective Services	Verified	Resolved
	M-2 Shortage of staff	Verified	Resolved

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Case 4	M-3	Staff training, lack of screening	Verified	Resolved
Case 5	C-1	Admission contract and/or procedure	Verified	Resolved
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	J-3	Menu - quantity, quality, variation, choice	Partially Verified	Resolved
	M-5	Staff unresponsive, unavailable	Partially Verified	Resolved

Mt.Vernon Nursing Center , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>	
Case 1	F-5	Medications - administration, organization	Not Justified	Resolved
	J-6	Therapeutic diet	Not Justified	Resolved

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Paul Spring Retirement Community , Assisted Living Facility

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Case 1-M	B-5	Information regarding medical condition, treatment and any changes	Undetermined
	D-10	Response to complaints	Undetermined
	D-4	Exercise choice and/or civil rights (include right to smoke)	Undetermined
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Undetermined
	J-3	Menu - quantity, quality, variation, choice	Undetermined
	K-2	Cleanliness, pests	Undetermined
			Resolved
			Resolved
			Resolved
			Resolved
			Resolved
			Resolved

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Potomac Center, Genesis ElderCare Network , Nursing Facility

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Case 1	F-0 Shaving	Undetermined	Resolved
	F-9 Symptoms unattended, no notice to others of change in condition	Not Justified	Resolved
	F-9 Symptoms unattended, no notice to others of change in condition	Not Justified	Resolved
Case 2-M	B-1 Access to own records	Undetermined	Resolved
	B-5 Information regarding medical condition, treatment and any changes	Undetermined	Resolved
	D-3 Dignity, respect - staff attitudes	Undetermined	Resolved
	E-1 Billing/charges - notice, approval, questionable, accounting wrong or denied	Undetermined	Resolved
	G-4 Mental health, psychosocial services	Undetermined	Resolved
	G-6 Therapies - physical, occupational, speech	Undetermined	Resolved
	M-1 Communication, language barrier	Undetermined	Resolved
	M-3 Staff training, lack of screening	Undetermined	Resolved
Case 3	B-5 Information regarding medical condition, treatment and any changes	Verified	Resolved
	L-2 Administrator(s) unresponsive, unavailable	Not Justified	Resolved
	M-6 Supervision	Verified	Resolved

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Case 4	A-5	Gross neglect	Not Justified	Resolved
	F-5	Medications - administration, organization	Partially Verified	Resolved
	F-9	Symptoms unattended, no notice to others of change in condition	Undetermined	Resolved
	M-1	Communication, language barrier	Partially Verified	Resolved
Case 5	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	F-9	Symptoms unattended, no notice to others of change in condition	Undetermined	Resolved
	J-1	Assistance in eating or assistive devices	Verified	Resolved
	J-7	Weight loss due to inadequate nutrition	Partially Verified	Resolved
Case 6	A-5	Gross neglect	Verified	Resolved
Case 7	A-5	Gross neglect	Verified	Resolved

Renaissance Gardens , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	C-1 Admission contract and/or procedure	Undetermined	Resolved

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Sleepy Hollow Manor Nursing Home , Nursing Facility

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Case 1	A-5 Gross neglect	Undetermined	Resolved
	F-9 Symptoms unattended, no notice to others of change in condition	Verified	Resolved
Case 2	F-0S Christmas ornaments in February	Verified	Not Resolved
	F-10S Toileting	Verified	Partially Resolved
	F-2S Call lights, requests for assistance	Verified	Partially Resolved
	F-6S Personal hygiene	Verified	Not Resolved
	G-7S Vision and hearing	Verified	Not Resolved
	J-2S Fluid availability/hydration	Verified	Resolved
	K-1S Air temperature and quality	Verified	Resolved
	K-2S Cleanliness, pests	Verified	Resolved
	K-3S Equipment/building - disrepair, hazard, poor lighting, fire safety	Verified	Resolved
	K-7S Odors	Verified	Resolved
	M-0S Staff not wearing name tags	Verified	Resolved
Case 3	M-5S Staff unresponsive, unavailable	Verified	Resolved
	A-5 Gross neglect	Not Justified	Resolved
	B-0 Family member access to resident's records	Not Justified	Resolved

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Case 3	F-7	Physician services	Not Justified	Resolved
	J-0	Facility monitoring resident's eating	Not Justified	Resolved
	J-2	Fluid availability/hydration	Verified	Resolved
	L-4	Inadequate record-keeping	Verified	Resolved

Sunrise Assisted Living at Fair Oaks , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	A-5	Gross neglect	Undetermined
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified
	F-5	Medications - administration, organization	Verified
	K-5	Infection control	Verified
	L-0	Falsifying Records	Verified
	L-0	Administration communication	Verified
	L-1	Abuse investigation/reporting	Verified

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Sunrise Assisted Living of Arlington , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	F-6 Personal hygiene	Not Justified	Resolved
	G-3 Dental services	Not Justified	Resolved
	G-7 Vision and hearing	Not Justified	Resolved
	K-3 Equipment/building - disrepair, hazard, poor lighting, fire safety	Not Justified	Resolved

Sunrise of Alexandria , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	A-6 Resident-to-resident physical or sexual abuse	Verified	Resolved

Sunrise of Falls Church , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	E-1 Billing/charges - notice, approval, questionable, accounting wrong or denied	Not Justified	Resolved

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Sunrise of Springfield , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	A-1 Abuse, physical (including corporal punishment)	Not Justified	Resolved
Case 2	A-1 Abuse, physical (including corporal punishment)	Not Justified	Resolved

Sunshine Senior Care Center , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	H-1 Physical restraint - assessment, use, monitoring	Verified	Resolved

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Tall Oaks at Reston , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>	
Case 1	B-5	Information regarding medical condition, treatment and any changes	Undetermined	Resolved
	C-4	Discharge/eviction - planning, notice, procedure	Not Justified	Resolved
	E-1	Billing/charges - notice, approval, questionable, accounting wrong or denied	Partially Verified	Resolved
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	F-8	Pressure sores	Verified	Resolved

Vinson Hall , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>	
Case 1	E-1	Billing/charges - notice, approval, questionable, accounting wrong or denied	Not Justified	Resolved

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Virginian, The , Assisted Living Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	D-4S Exercise choice and/or civil rights (include right to smoke)	Verified	Not Resolved
Case 2	E-1 Billing/charges - notice, approval, questionable, accounting wrong or denied	Partially Verified	Not Resolved
	F-9 Symptoms unattended, no notice to others of change in condition	Verified	Resolved
Case 3	A-5 Gross neglect	Not Justified	Resolved
	F-1 Accidents, improper handling	Verified	Resolved
	F-9 Symptoms unattended, no notice to others of change in condition	Verified	Resolved

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Washington House, The , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	A-5 Gross neglect	Undetermined	Resolved
	F-12 Wandering, failure to accommodate/monitor	Verified	Resolved
	F-9 Symptoms unattended, no notice to others of change in condition	Partially Verified	Resolved
	M-0 Staff bringing children to work	Verified	Resolved
	M-3 Staff training, lack of screening	Partially Verified	Resolved

Western Medical , Home Health Agency

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	E-1 Billing/charges - notice, approval, questionable, accounting wrong or denied	Verified	Resolved

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Westminster at Lake Ridge , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	F-10 Toileting	Verified	Resolved
	F-3 Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	H-1 Physical restraint - assessment, use, monitoring	Verified	Partially Resolved
	J-1 Assistance in eating or assistive devices	Partially Verified	Resolved

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Woodbine Rehabilitation and Healthcare Center , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	A-0	Failure to report bruising	Resolved
	B-5	Information regarding medical condition, treatment and any changes	Resolved
	F-9	Symptoms unattended, no notice to others of change in condition	Resolved
Case 2	B-5	Information regarding medical condition, treatment and any changes	Resolved
	F-0	Failure to suction	Resolved
Case 3	E-2	Personal funds - mismanaged, access denied, deposits and other money not returned	Resolved
	E-3	Personal property lost, stolen, used by others, destroyed	Resolved
	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Resolved
	F-9	Symptoms unattended, no notice to others of change in condition	Resolved
Case 4	F-1	Accidents, improper handling	Resolved
Case 5	A-5	Undetermined	Resolved
	B-5	Information regarding medical condition, treatment and any changes	Resolved

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Case 5	F-3	Care plan/resident assessment-inadequate, failure to follow plan or physician	Undetermined	Resolved
	F-5	Medications - administration, organization	Undetermined	Resolved
	F-9	Symptoms unattended, no notice to others of change in condition	Undetermined	Resolved
	J-6	Therapeutic diet	Undetermined	Resolved
	M-3	Staff training, lack of screening	Undetermined	Resolved

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Woodbridge Nursing Center, Inc. (Closed) , Nursing Facility

<u>File Number</u>	<u>Category</u>	<u>Finding</u>	<u>Status</u>
Case 1	E-1 Billing/charges - notice, approval, questionable, accounting wrong or denied	Not Justified	Resolved
	F-0 Lack of appropriate attention/nursing	Partially Verified	Resolved
	F-5 Medications - administration, organization	Undetermined	Resolved
	F-7 Physician services	Partially Verified	Not Resolved
Case 2	F-1 Accidents, improper handling	Verified	Resolved
	F-3 Care plan/resident assessment-inadequate, failure to follow plan or physician	Verified	Resolved
	G-1 Assistive devices or equipment	Undetermined	Resolved
	K-8 Space for activities, dining	Not Justified	Resolved
	M-3 Staff training, lack of screening	Verified	Resolved